

History

1960	Established (Unohe Denshi Kogyo Partnership established)
1973	PANAFACOM Limited established
1987	Two companies merged, changed company name to PFU
1991	Developed the DS/90 Series UNIX servers
1992	Started multi-vendor support service
1995	Started businesses in embedded systems and electronic KIOSKS
2001	Strengthened scanner business and embedded systems business
2004	Strengthened image business
2006	Domestic shipments of electronic KIOSKS attained No.1 position (in 2006)
2007	Strengthened Enterprise Content Management (ECM) solutions
2008	Strengthened IT Infrastructure business
2009	Strengthened scanner sales network globally
2010	Strengthened ECM business in North America
2014	Consolidated offices in the Tokyo region and moved to Yokohama
2015	Strengthened eDocument solutions
2017	Global shipments of image scanners passed the 10 million mark
2018	Global shipments of ScanSnap series passed the 5 million mark Shipments of embedded computing products passed the 1 million mark
2019	Global shipments of Happy Hacking Keyboard series passed the 500 thousand mark

Appendix

History
Major Awards History,
Certifications, etc.
GRI Standards Reference
Table

Major Awards History, Certifications, etc.

1992	Award for the Promotion of Energy-Saving (Governor of Ishikawa Prefecture)
1994	Excellent Energy Management Plant Award (Chairman of the Central Bureau of Trade and Industry)
1999	Excellent Energy Management Plant Award (Secretary of the Natural Resources & Energy Agency)
2002	Ishikawa Green Enterprise Award (Governor of Ishikawa Prefecture)
2010	Ranked 31st in manufacturing in the 14th "Environmental Management Investigation (Nikkei)" "Line of the Year" Award for scanners (BLI, an independent evaluator of office devices in USA), information security rating "A is" certification
2011	Ishikawa Prefecture Creativity and Originality Award in the Occupational Field of the Company (Yonejiro Tsuda Award) for the Promotion of Energy-Saving and the Installation of the High Efficiency Reflective Panel
2013	kakaku.com PRODUCT AWARD 2013 silver prize in scanner division for ScanSnap SV600 "Ishikawa Satoyama ISO" certification (Ishikawa) Excellent Energy Management Company Award (ProDeS Center) (Chairman of the Japan Electric Association, Hokuriku Branch)
2015	Interop Tokyo 2015 "Best of Show Award" grand prize for cyber attack countermeasure/internal countermeasure appliance "iNetSec Intra Wall" "Hama road supporter" certification (Yokohama)
2016	Eco Mark Award 2015 Prize (image scanner)
2017	Excellent Energy Management Company Award (Headquarters) (Chairman of the Japan Electric Association, Hokuriku Branch)
2018	Certified Health & Productivity Management Outstanding Organizations Recognition Program, White 500 (PFU Group)
2019	Eruboshi (a certification based on the Act on the Promotion of Female Participation and Career Advancement in the Workplace), highest level certification (PFU) GOOD DESIGN AWARD 2019 for fi-800R The China Environmental Label Excellence Enterprise Award (Fujitsu South China Limited)
2020	Certified Health & Productivity Management Outstanding Organizations Recognition Program 2020 (Large Enterprise Category) (PFU Group)
2020	Ishikawa Ecodesign Award (silver prize) (BIP Smart) KAIKA Prize from KAIKA Awards (Rising-V Activities)
2021	BCN scanner division, #1 share for 11 consecutive years



Ishikawa Ecodesign Award (silver prize) (2020)



KAIKA Awards KAIKA Prize (2020)



BCN scanner division #1 share for 11 consecutive years (2021)

GRI Standards Reference Table

Compliance with GRI (Global Reporting Initiative Standards)

— : Not applicable or not described

GRI	Standard	Corresponding section
102-1	Name of the organization	Corporate Profile
102-2	Primary brands, products, and/or services	Corporate Profile
102-3	Location of the organization's headquarters	Corporate Profile
102-4	Number of countries where the organization operates, and the names of countries where it has significant operations	Corporate Profile
102-5	Nature of ownership and legal form	Corporate Profile
102-6	Markets served	-
102-7	Scale of the organization	Corporate Profile
102-8	Employment form, manpower by gender	Employment
102-9	Supply chain of the organization	-
102-10	Change of the organization (significant changes to providing products, amount of services, structure, ownership, or supply chain during the monitoring report)	Corporate Profile
102-11	Precautionary approach, principle adaptation	Risk Management
102-12	Initiatives that the organization endorses	Governance Policy/Internal Control Process
102-13	Membership in external associations	Corporate Profile
102-14	A statement from the most senior decision-maker of the organization about the relevance of sustainability to the organization and its strategy for addressing sustainability	Message from the Top
102-15	A description of key impacts, risks, and opportunities	Risk Management
102-16	Values, principles, standards, and norms of behavior of the organization	PFU Way
102-17	Helpline, whistle-blowing	Human Rights
102-18	Governance structure of the organization	Governance Policy/Internal Control Process
102-19	Delegating authority for economics, environment, and society	-
102-20	Report process about economics, environment, and society	-
102-21	Governance body and stakeholders	Governance Policy/Internal Control Process
102-22	Composition of the governance body	Stakeholder engagement Governance Policy/Internal Control Process
102-23	The chair of the highest governance body's performance and service in another post	Governance Policy/Internal Control Process
102-24	Nominating process	-
102-25	Conflicts of interest avoidance process	Governance Policy/Internal Control Process
102-26	Role of highest governance body in setting purpose, policies, and strategy	Governance Policy/Internal Control Process
102-27	Knowledge enhancement about economics, environment, and society	-
102-28	Evaluation from the aspects of economics, environment, and society	Corporate Profile
102-29	Identification of impacts, risks, and opportunities from the aspects of economics, environment, and society	Risk Management
102-30	Roles in risk management for impacts from the aspects of economics, environment, and society	Risk Management
102-31	Review of impacts, risks, and opportunities from the aspects of economics, environment, and society	Risk Management
102-32	The highest approval organization of reports	Governance Policy/Internal Control Process
102-33	Notification process on critical concerns to the highest governance body	Governance Policy/Internal Control Process
102-34	Reported critical concerns	Governance Policy/Internal Control Process
102-35	Remuneration for the governance body and senior administrators	-
102-36	Process for determining remuneration	-
102-37	Stakeholders' involvement in remuneration	-
102-38	Ratio of the highest compensation and the average compensation for employees	-
102-39	Ratio of the percentage increase in the highest compensation to that of the average compensation for employees	-
102-40	A list of stakeholder groups engaged by the organization	Stakeholder engagement
102-41	Ratio of total employees covered by collective bargaining agreements	-
102-42	The basis for identifying and selecting stakeholders with whom to engage	-
102-43	Frequency of engagement	-
102-44	Topics and concerns raised	Governance Policy/Internal Control Process
102-45	A list of entities of the organization	Corporate Profile
102-46	How to define report content and boundary conditions	Back cover
102-47	All of the material topics identified in the process for defining report content	-
102-48	The effect of any restatements of information given in previous reports, and the reasons for such restatements	-
102-49	Significant changes from previous reporting periods in the list of material topics and topic Boundaries	-
102-50	Reporting period for the information provided (the fiscal or calendar year)	Back cover
102-51	If applicable, the date of the most recent previous report	Back cover
102-52	Reporting cycle (such as annual or every six months)	Environmental Awareness & Communication

GRI Standards Reference Table

Compliance with GRI (Global Reporting Initiative Standards)

— : Not applicable or not described

GRI	Standard	Corresponding section
102-53	The contact point for questions regarding the report or its contents	Back cover
102-54	Applied option	GRI Standards Reference Table
102-55	Reporting GRI content index of the applied option	GRI Standards Reference Table
102-56	Policy and practice with regard to seeking external assurance	-
103-1	For each material topic, explanation of the boundary for the organization	-
103-2	Managing approach of the organization to each material topic and to its impact	-
103-3	Reporting the evaluation of management approach, including:	environmental management system, information security, quality, and occupational health and safety
201-1	Direct economic value generated and distributed	-
201-2	Financial implications and other risks and opportunities posed to the organization's activities due to climate change	-
201-3	Coverage for organization funding of defined benefit plan obligations	-
201-4	Financial assistance received from government	-
202-1	Ratios of standard entry level wage by gender compared to local minimum wage at significant locations of operation	-
202-2	Proportion of senior management hired from the local community at significant locations of operation	-
203-1	Development and impact of infrastructure investments or services supported	-
203-2	Significant indirect economic impacts including the spectrum of impacts	-
204-1	Proportion of spending on local suppliers at significant locations of operation	-
205-1	Total number and percentage of operations assessed for risks related to corruption, and significant risks related to corruption identified	Risk Management
205-2	Communication and training about anti-corruption policies and procedures	Human Resource Development
205-3	Confirmed incidents of corruption and actions taken	Risk Management
206-1	Number of legal actions and outcomes regarding anti-competitive behavior and violations of anti-trust and monopoly legislation	Risk Management
301-1	Materials used by weight or volume	-
301-2	Recycled input materials used	-
301-3	Reclaimed products and their packaging materials	-
302-1	Energy consumption within the organization	Environmental Performance Data
302-2	Energy consumption outside of the organization	Environmental Performance Data
302-3	Energy intensity	Environmental Performance Data
302-4	Reduction of energy consumption	PFU Environmental Action Plan
302-5	Reductions in energy requirements of products and services	PFU Environmental Action Plan
303-1	Water withdrawal by source	Environmental Performance Data
303-2	Water sources significantly affected by withdrawal of water	-
303-3	Water recycled and reused	Environmental Performance Data
304-1	Operational sites owned, leased, managed in, or adjacent to, protected areas and areas of high biodiversity value outside protected areas	-
304-2	Significant impacts of activities, products, and services on biodiversity	-
304-3	Habitats protected or restored	-
304-4	IUCN Red List species and national conservation list species with habitats in areas affected by operations	-
305-1	Direct (Scope 1) GHG emissions	Environmental Performance Data
305-2	Energy indirect (Scope 2) GHG emissions	Environmental Performance Data
305-3	Other indirect (Scope 3) GHG emissions	Environmental Performance Data
305-4	GHG emissions intensity	Environmental Performance Data
305-5	Reduction of GHG emissions	Environmental Performance Data
305-6	Emissions of ozone-depleting substances (ODS)	-
305-7	Nitrogen oxides (NOX), sulfur oxides (SOX), and other significant air emissions	Environmental Performance Data
306-1	Water discharge by quality and destination	Compliance
306-2	Waste by type and disposal method	Environmental Performance Data
306-3	Significant spills	-
306-4	Transport of hazardous waste	-
306-5	Water bodies affected by water discharges and/or runoff	-
307-1	Non-compliance with environmental laws and regulations	Compliance
308-1	New suppliers that were screened using environmental criteria	PFU Environmental Action Plan
308-2	Negative environmental impacts in the supply chain and actions taken	Environmental Performance Data
401-1	Total number and rate of new employee hires and employee turnover by age group, gender, and region	Employment
401-2	Benefits provided to full-time employees that are not provided to temporary or part-time employees	-
402-1	Return to work and retention rates that took maternity and paternity leave, by gender	Diversity
403-1	Percentage of total workforce that sends a representative to formal joint management-worker health and safety committees which monitor and advise about the labor safety and sanitation program	-
403-2	Types of injury and rates of injury, occupational diseases, lost days, and absenteeism, and number of work-related fatalities	-
403-3	Workers with high incidence or high risk of diseases related to their occupation	Occupational Health & Safety Management

GRI Standards Reference Table

Compliance with GRI (Global Reporting Initiative Standards)

— : Not applicable or not described

GRI	Standard	Corresponding section
403-4	Health and safety topics covered in formal agreements with trade unions	Occupational Health & Safety Management
404-1	Average hours of training per year per employee, by gender or employee category	Human Resource Development
404-2	Continued employability by skill management or lifelong learning programs, and assistance for career endings	Human Resource Development
404-3	Percentage of employees receiving regular performance and career development reviews	Human Resource Development
405-1	Composition of governance body and percentage of employees per employee category by diversity categories	Governance Policy/Internal Control Process, Employment
405-2	Ratio of the basic salary and remuneration of women to men for each employee category, by significant locations of operation	-
406-1	Total number of incidents of discrimination and corrective actions taken	Human Rights
407-1	Operations and suppliers in which workers' rights to exercise freedom of association or collective bargaining may be violated or at significant risk, and measures taken by the organization intended to support those rights	Risk Management
408-1	Operations and suppliers considered to have significant risk for incidents of child labor, and measures taken by the organization intended to contribute to the effective abolition of child labor	-
409-1	Operations and suppliers considered to have significant risk for incidents of forced or compulsory labor, and measures taken by the organization intended to contribute to the elimination of all forms of forced or compulsory labor	Compliance
410-1	Percentage of security personnel trained in human rights policies or procedures related to operations	-
411-1	Total number of identified incidents of violations involving the rights of indigenous peoples, and actions taken	-
412-1	Total number and percentage of operations that have been subject to human rights reviews or human rights impact assessments	Human Rights
412-2	Total number of hours devoted to training on human rights policies or procedures concerning aspects of human rights that are relevant to operations, including percentage of employees trained	Human Rights
412-3	Total number and percentage of significant investment agreements and contracts that include human rights clauses or that underwent human rights screening	-
413-1	Percentage of operations with implemented local community engagement, impact assessments, and/or development programs	PFU Environmental Action Plan
413-2	Operations with significant actual and potential negative impacts on local communities	PFU Environmental Action Plan
414-1	Percentage of new suppliers that were screened using work environment criteria	PFU Environmental Action Plan
414-2	Negative social impacts in the supply chain and actions taken	Environmental Performance Data
415-1	Total monetary value of financial political contributions by country and recipient/beneficiary	-
416-1	Percentage of key products and services for which health and safety impacts are assessed for improvement	Safety Evaluation of Products and Services
416-2	Total number of incidents of non-compliance with regulations and/or voluntary codes concerning the health and safety impacts of products and services (by type of outcome)	Safety Evaluation of Products and Services
417-1	When the organization institutes procedures for product and service information and labeling, the types of information for products and services the procedures are applied to, and the percentage of key products or services assessed for compliance with such information requirements	Safety Evaluation of Products and Services
417-2	Total number of incidents of non-compliance with regulations and/or voluntary codes concerning product and service information and labeling	Safety Evaluation of Products and Services
417-3	Total number of incidents of non-compliance with regulations and/or voluntary codes concerning marketing communications, including advertising, promotion, and sponsorship by category of result	Environmental Awareness & Communication
418-1	Total number of substantiated complaints concerning breaches of customer privacy and losses of customer data	Risk Management
419-1	Amount of significant fines for non-compliance with laws and/or regulations on provision or use of products and services. Number of significant fines and non-monetary sanctions for non-compliance with laws and/or regulations	Risk Management

Never changing passion, ever changing future

PFU Sustainability Report 2021

Publisher August 2021 (1st Edition)
PFU Limited
Sustainability Promotion Department,
Corporate Strategies Office
Nu 98-2 Unoke, Kahoku-shi, Ishikawa
929-1192, Japan
Tel.: +81-76-283-1212

© PFU Limited 2021