Rack2-Filer V5.0 Update Pack 2 (V5.0L31a) README document

PFU LIMITED

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## 1. Cautions for Installation

- \* The following languages are supported for Rack2-Filer. English, French, German, Italian, Spanish, Chinese(simplified), Korean, Japanese
- \* This product is designed to work on following operating systems. Microsoft(R) Windows(R) 2000 Professional (Service Pack 4 or higher) Microsoft(R) Windows(R) XP Professional (32-bit version only) Microsoft(R) Windows(R) XP Home Edition Microsoft(R) Windows Vista(R) Home Basic (32-bit and 64-bit versions) Microsoft(R) Windows Vista(R) Home Premium (32-bit and 64-bit versions) Microsoft(R) Windows Vista(R) Business (32-bit and 64-bit versions) Microsoft(R) Windows Vista(R) Enterprise (32-bit and 64-bit versions) Microsoft(R) Windows Vista(R) Ultimate (32-bit and 64-bit versions) Microsoft(R) Windows (R) 7 Home Premium (32-bit and 64-bit versions) Microsoft(R) Windows(R) 7 Professional (32-bit and 64-bit versions) Microsoft(R) Windows(R) 7 Enterprise (32-bit and 64-bit versions) Microsoft(R) Windows(R) 7 Ultimate (32-bit and 64-bit versions) Microsoft(R) Windows(R) 7 Ultimate (32-bit and 64-bit versions)
- \* To install this product, please login as Administrator or a member of Administrators Group (or as a user having administrative right).
- \* Before beginning the installation, end all applications and turn off any virus software.

# 2. Cautions for Removal

- \* To uninstall Rack2-Filer, log in as the user who installed Rack2-Filer. Administrators privilege is required for the user.
- \* Exit all applications and antivirus software before uninstalling Rack2-Filer.

#### 3. Changes in the Update Pack

V5.0L31a is the same as V5.0L10, or V5.0L11 which have Update Pack 2 applied. The main contents changes are as follows.

 Corrected the following problems that occur only with Microsoft(R) Windows(R) 7.
Corrected the problem that when "Color" is set in the Preferences for Raku2 ImageWriter, and a document is printed from Rack2-Viewer or the WorkArea, the colors are sometimes inverted.

- Corrected the problem that when a Standard user logs on, files cannot be inserted to Rack2-Viewer or imported to the WorkArea.
- Corrected the problem that when the left and right pages of an open binder are contents pages, there is a delayed response when the edge of a page is clicked.
- \* Corrected the issue of an error occurring when the first item in the contents list is moved to an even numbered page in the contents list using the "Paste Contents" operation.
- \* Corrected the issue of excessive time delay between the time when the [Scanner] button in the Rack2-Viewer window is clicked and when the scan actually starts (or TWAIN driver window appears) during document scanning using a FUJITSU fi series scanner with TWAIN driver.

V5.0L11 is the same as V5.0L10 which have Update Pack 1 applied. The main contents changes are as follows.

- \* Problem that key text blocks may be created over again depending on the page layout is improved.
- \* Problem that an application error occurs when scanning data with a scanner with TWAIN driver, and importing the scanned data into a new binder, scanning more data, saving the data, and exiting the Rack2-Filer, is corrected.
- \* Problem that pages cannot be flipped smoothly with some pointing devices is corrected.
- \* Problems when Rack2-Filer is installed with some types of file encryption software are corrected.
- \* Corrected the problem that in some computer environments, the activation message appears at program startup, even after activation has already been performed.

## 4. Cautions for Use

- \* When setting a link folder in the network folder and sharing the data, the font specified as the binder title may not be displayed correctly if the client computer does not have the required font.
- \* If the characters on the screen for Windows are set to be zoomed in, some of the Rack2-Filer screens may not be shown correctly with the resolution other than 1024 x 768. In this situation, set the size of the characters to the standard setting.
- \* Do not log off or shutdown while an operation is being processed in the WorkArea.
- \* Environment dependant characters (unicode) are not supported. Do not use environment dependant characters (unicode) for the installation folder, user names, folder names, and other string variables.
- Rack2-Filer may not operate correctly under virtual environments such as remote desktop.
- \* PDF files created with ScanSnap on a Mac OS cannot be used as "ScanSnap imported data" in Rack2-Filer. For this reason, functions for "ScanSnap imported data", such as "Crop marked section" and "Output to Office", cannot be used with imported pages of these types of PDF files.

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