



Japan Audit and Certification Organization
for Environment and Quality

APPENDIX

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PFU Limited Infrastructure Customer Service Business Group

Yokohama Headquarters

Sales Operation Center

Solution Purchasing Dept. Purchasing Section Service
Service Business Sales Div.

Sales Dept. I

Unified Management Center Div.

Service Technology Development Dept.

Central Service Dept. Operation Center, Logistics Center

Multi-vendor Support Dept. Network Support Center

Field Support Dept. Technical Support Center

Service Strategy Office

Quality Management Dept. Field Human Resource Development Center,

Field Quality Control Section, Quality System Promotion Section

Integration Management Div.

Infrastructure Managed Services Div. I

Service Integration Dept.

Cloud service team, Infrastructure services team

Cloud / Infrastructure Services Dept.

Network Security Services Dept.

Network infrastructure team, SOC Group

Edge Service Dept.

Service Design & Construction Team

Infrastructure Managed Services Div. II

Managed Services Dept. I

Operational service team, Cloud infrastructure team,

Network management team, NOC Group

Managed Services Dept. II

Managed Services Dept. III

Managed Services Dept. IV

YOKOHAMA i-MARK PLACE,

4-5 Minatomirai 4-chome, Nishi-ku, Yokohama-shi, Kanagawa, Japan

[Purchase of products and services, contract, design of maintenance system, management of in-house maintenance parts, reception of repair requests, progress management, technical support for maintenance engineers, providing training for maintenance engineers and system engineers, monitoring of service quality, ISO secretariat, application design/development and operation support for IT systems, provision of infrastructure construction and operation services for IT systems, and provision of monitoring and operation services.]

Certificate No. :QC98J1036
Registration Date :29/Mar/1999
Recertification Date:29/Mar/2023
Issue Date :13/Mar/2024
Certificate Expiry :28/Mar/2026

**Japan Audit and Certification Organization
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2-2-19 Akasaka, Minato-ku, Tokyo, Japan

President
& CEO

H. Omodera

- Ishikawa Headquarters
Unified Management Center Div.
Service Technology Development Dept.
Central Service Dept.
Operation Center, Logistics Center (including Kanazawa Parts Center)
Service Strategy Office
Quality Management Dept.
Field Human Resource Development Center
Nu 98-2 Unoke, Kahoku-shi, Ishikawa, Japan
PFU Techno Wise Limited. Takamatsu Factory (Kanazawa Parts Center),
Ke 52-1 Takamatsu, Kahoku-shi, Ishikawa, Japan
【Designing maintenance systems, reception of repair requests, progress management,
management of in-house maintenance parts, and providing training for
maintenance engineers and system engineers.】
- Kanto Area
Unified Management Center Div.
Customer Service Dept.
Shinjuku Service Center
IDC-NW Service Center
Customer Service Dept.
Shimbashi 2nd Service Center
A-PLACE Shinbashi, 11-1, Shinbashi 4-chome, Minato-ku, Tokyo, Japan
【Maintenance and support】
- Hokkaido Area
Unified Management Center Div.
Customer Service Dept.
Supporo Service Center
Sapporo HS Bldg., 10-2, Kita-Sanjo-Nishi 2-chome, Chuo-ku, Sapporo-shi, Hakkaido, Japan
【Maintenance and support】
- Tohoku Area
Unified Management Center Div.
Customer Service Dept.
Sendai Service Center
4-13, Tsutsujigaoka 4-chome, Miyagino-ku, Sendai-shi, Miyagi, Japan
【Maintenance and support】

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Chubu Area

Unified Management Center Div.
Customer Service Dept.
Nagoya Service Center
Tajuseimei Nagoya Bldg., 4-6 Nishiki 1-chome, Naka-ku, Nagoya-shi, Aichi, Japan
【Maintenance and support】

Kansai Area

Unified Management Center Div.
Customer Service Dept.
Kyoto Service Center
Kyoto Fukokuseimei Shijoyanaginobanba Bldg.,
1, Nishiirutachiuri-Higashimachi, Fuya-cho, Shijodori, Shimogyo-ku, Kyoto-shi, Kyoto, Japan
【Maintenance and support】

Kansai Area

Unified Management Center Div.
Customer Service Dept.
Osakaminami Service Center
Field Support Dept.
Technical Support Center
Integration Management Div.
Infrastructure Managed Services Div. I
Service Integration Dept.
Cloud service team, Infrastructure services team
Cloud / Infrastructure Services Dept.
Service Strategy Office
Quality Control Dept.
Field Quality Control Section Quality System Promotion Section
Across Shin-Osaka, 1-6, Miyahara-4chome, Yodogawa-ku, Osaka-shi, Osaka, Japan
【Maintenance and support, technical support for maintenance engineers,
application design/development and operation support for IT systems, provision of
infrastructure construction and operation services for IT systems, monitoring of
service quality, ISO secretariat】

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