

## APPENDIX

1/3

## PFU Limited

Infrastructure Customer Service & System Integration Group

Yokohama Headquarters

YOKOHAMA i-MARK PLACE,

4-5 Minatomirai 4-chome, Nishi-ku, Yokohama-shi, Kanagawa, Japan

[PFU Limited]

Sales Operation Center

Solution Purchasing Dept. Purchasing Secrion Service

[Purchase of products and services]

Unified Management Center Div.

Service Strategy Office

Service System Development Dept.

Quality Management Dept.

[Design of maintenance system, management of in-house maintenance parts, reception of repair requests, progress management, technical support for maintenance engineers, responses to customer QA (appliance/open source products), support for ICT infrastructure construction services, maintenance and management of departmental systems, providing training for maintenance engineers and system engineers, monitoring of service quality, Integrated Management System secretariat

Integraition Management Div.

Infrastructure Managed Services Div. I

Network Security Dept.

Network infrastructure team, Network management team, SOC team [Application design/development and operation support for IT systems, provision of infrastructure construction and operation services for IT systems, and provision of monitoring and operation services.

Certificate No.

:IC06J0152

Registration Date

:22/Jun/2006

Recertification Date :22/Jun/2024

Issue Date

Certificate Expiry

:23/Apr/2025 :21/Jun/2027

**Japan Audit and Certification Organization** 

for Environment and Quality

3-4 Kandakaji-cho, Chiyoda-ku, Tokyo, Japan





## **PPENDIX**

2/3

Yokohama Headquarters

Infrastructure Managed Services Div. II

Service Integration Dept.

Cloud service team .Infrastructure services team,

Cloud / Infrastructure Services Dept.

Managed Services Dept. I

Managed Services Dept. II

Managed Services Dept. II

Managed Services Dept. IV

NOC team, Infrastructure team, Network security team

[Provision of infrastructure construction and operation services for IT systems, and provision of monitoring and operation services.

Ishikawa Headquarters

98-2, Nu, Unoke, Kahoku-shi, Ishikawa, Japan

[PFU Limited]

Unified Management Center Div.

Service Strategy Office

Quality Management Dept.

[Designing maintenance systems, reception of repair requests, progress management, management of in-house maintenance parts, and providing training for maintenance engineers and system engineers.

Kansai Area

Across Shin-Osaka, 1-6, Miyahara-5chome, Yodogawa-ku, Osaka-shi, Osaka, Japan 【PFU Limited】

Unified Management Center Div.

Field Support Dept. Technical Support Center

Integraition Management Div.

Infrastructure Managed Services Div. II

Cloud / Infrastructure Services Dept.

Service Strategy Office

Quality Management Dept

Field Quality Control Section, Quality System Promotion Section

[Technical support for maintenance engineers, application design/development and operation support for IT systems, provision of infrastructure construction and operation services for IT systems, monitoring of service quality,

Integrated Management System secretariat

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## PPENDIX

3/3

Hokkaido Area

Sapporo HS Bldg.,

10-2, Kita-Sanjo-Nishi 2-chome, Chuo-ku, Sapporo-shi, Hakkaido, Japan [PFU IT Services Limited]

Field Service Business Group,

East Japan Managed Services Div.

System Dept. III

[Application design/development and operation support for IT systems, provision of infrastructure construction and operation services for IT systems.]

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