

APPENDIX

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PFU Limited Infrastructure Customer Service & System Integration Group

Yokohama Headquarters

[PFU Limited]

Sales Operation Center

Solution Purchasing Dept. Purchasing Section Service

Service Business Sales Div.

Sales Dept. I

Unified Management Center Div.

Service Technology Development Dept.

Central Service Dept. Operation Center, Logistics Center

Multi-vendor Support Dept. Network Support Center

Field Support Dept. Technical Support Center

Service Strategy Office

Quality Management Dept. Field Human Resources Development Center

Field Quality Control Section, Quality System Promotion Section

Integration Management Div.

Infrastructure Managed Services Div. I

Network Security Dept.

Network infrastructure team, Network management team, SOC team

Edge Service Dept. Service Design & Construction Team

Infrastructure Managed Services Div. II

Service Integration Dept. Cloud Service team, Infrastructure Services team,

Cloud / infrastructure Services Dept.

Managed Services Dept. I

Managed Services Dept. II

Managed Services Dept. III

Managed Services Dept. IV, NOC team, Infrastructure team, Network security team

YOKOHAMA i-MARK PLACE,

4-5 Minatomirai 4-chome, Nishi-ku, Yokohama-shi, Kanagawa, Japan

[Purchase of products and services, contract, design of maintenance system, management of in-house maintenance parts, reception of repair requests, progress management, technical support for maintenance engineers, providing training for maintenance engineers and system engineers, monitoring of service quality, Integrated Management System secretariat, application design/development and operation support for IT systems, provision of infrastructure construction and operation services for IT systems, and provision of monitoring and operation services.]

Certificate No. :QC98J1036

Registration Date :29/Mar/1999

Recertification Date:29/Mar/2023

Issue Date :23/Apr/2025

Certificate Expiry :28/Mar/2026

Japan Audit and Certification Organization
for Environment and Quality

3-4 Kandakaji-cho, Chiyoda-ku, Tokyo, Japan

President
&CEO

y. shajima

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Ishikawa Headquarters

【PFU Limited】

Unified Management Center Div.

Service Technology Development Dept.

Central Service Dept.

Operation Center, Logistic Center (including Kanazawa Parts Center)

Service Strategy Office

Quality Management Dept.

Field Human Resource Development Center

Nu 98-2 Unoke, Kahoku-shi, Ishikawa, Japan

PFU Techno Wise Limited. Takamatsu Factory (Kanazawa Parts Center),

Ke 52-1 Takamatsu, Kahoku-shi, Ishikawa, Japan

【Designing maintenance systems, reception of repair requests, progress management, management of in-house maintenance parts, and providing training for maintenance engineers and system engineers.】

Kanto Area

【PFU IT Services Limited】

Field Service Business Group

East Japan Customer Service Div.

Tokyo Customer Service Dept.

Shimbashi 2nd Service Center, Shinjuku Service Center, IDC-NW Service Center

A-PLACE Shimbashi, 11-1, Shimbashi 4-chome, Minato-ku, Tokyo, Japan

【Maintenance and support】

Hokkaido Area

【PFU IT Services Limited】

Field Service Business Group,

East Japan Customer Service Div.

Hokkaido Customer Service Dept. Sapporo Service Center

East Japan Managed Services Div.

System Dept. III

Sapporo HS Bldg., 10-2, Kita-Sanjo-Nishi 2-chome, Chuo-ku, Sapporo-shi, Hokkaido, Japan

【Maintenance and support, Application design/development and operation support for

IT systems, provision of infrastructure construction and operation services for

IT systems, and provision of monitoring and operation services.】

Tohoku Area

【PFU IT Services Limited】

Field Service Business Group,

East Japan Customer Services Div.

Tohoku Customer Service Dept. Sendai Service Center

4-13, Tsutsujigaoka 4-chome, Miyagino-ku, Sendai-shi, Miyagi, Japan

【Maintenance and support】

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&CEO

Y. Ohajima

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Chubu Area

【PFU IT Services Limited】

Field Service Business Group,

West Japan Customer Services Div.

Tokai Customer Services Dept. Nagoya Service Center I , Nagoya Service Center II

Taijuseimei Nagoya Bldg., 4-6 Nishiki 1-chome, Naka-ku, Nagoya-shi, Aichi, Japan

【Maintenance and support】

Kansai Area

【PFU IT Services Limited】

Field Service Business Group,

West Japan Customer Services Div.

Kansai Customer Services Dept. Kyoto Service Center

Kyoto Fukokuseimei Shijoyanaginobanba Bldg.,

1, Nishiirutachiuri-Higashimachi, Fuya-cho, Shijodori, Shimogyo-ku, Kyoto-shi, Kyoto, Japan

【Maintenance and support】

Kansai Area

【PFU Limited】

Unified Management Center Div.

Field Support Dept. Technical Support Center

Integration Management Div.

Infrastructure Managed Service Div. II

Cloud / Infrastructure Services Dept.

Service Strategy Office

Quality Control Dept. Field Quality Control Section, Quality System Promotion Section

【PFU IT Services Limited】

Field Service Business Group,

West Japan Customer Services Div.

Kansai Customer Services Dept. Osakaminami Service Center

Across Shin-Osaka,

1-6, Miyahara 4-chome, Yodogawa-ku, Osaka-shi, Osaka, Japan

【Technical support for maintenance engineers, application design/development and

operation support for IT systems, provision of infrastructure construction and

operation services for IT systems, monitoring of service quality,

Integrated Management System secretariat, maintenance and support.】

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