

Internal Audits and External Inspections

Internal Audits

Internal audits are carried out by employees certified as auditors, confirming the implementation of each department's environmental activities target set in accordance with the Environmental Policy and confirming that each department upholds various rules, including laws. These audits help improve problems and spread positive activities in our company.

In fiscal 2022, we carried out internal audits of 17 departments from September 20 to 29, 2022, and of 39 business sites from February 1 to 22, 2023. We found three non-compliant cases, nine cases needing improvement, and 18 positive cases, all of which do not violate any laws.

External Inspections

From November 17th to the 22nd, 2022, the Japan Quality Assurance Organization (JQA) conducted a certification inspection of the RICOH Group's integrated environmental management system. We received the results of this inspection with no non-compliant cases, five cases needing improvement, and one highly-rated case. Our ESG integration with the RICOH Group was evaluated to be progressing according to the plan.

Fiscal 2022 Results of Internal Audits and External Inspection

(Cases)

Classification	Internal Audits			External Inspections		
	Non-compliant Case	Case Needing Improvement	Positive Case	Non-compliant Case	Case Needing Improvement	Highly-rated Case
Number of Detected Cases	3	9	18	0	5	1