

# Internal Audits and External Inspections

## Internal Audits

Internal audits are carried out by employees certified as auditors, confirming the implementation of each department's environmental target set in accordance with the Environmental Policy and confirming that each department upholds various rules, including laws. These audits help improve problems and spread positive activities in our company. Conducted from October 3 to 25, 2024, targeting 14 departments, we found 12 cases requiring improvement, and 19 good practice cases (no violations of laws and regulations).

## External Inspections

Following our integration into the Ricoh Group's ISO 14001 certification framework, we have been undergoing environmental audits conducted by the Japan Quality Assurance Organization (JQA) as part of the Ricoh Group since fiscal year 2022. Although these audits are held annually, the organizations selected for review are determined by JQA through a sampling process; PFU was not included in the fiscal 2024 audit. We continue to pursue ongoing improvements to our environmental management system, informed by the outcomes of the Ricoh Group's audits.

**Fiscal 2024 Results of Internal Audits and External Inspection** (Cases)

Classification	Internal Audits			External Inspections		
	Non-compliant Case	Case Requiring Improvement	Positive Case	Non-compliant Case	Case Requiring Improvement	Highly-rated Case
Number of Detected Cases	0	12	19	-	-	-