



Japan Audit and Certification Organization  
for Environment and Quality

# APPENDIX

1/2

## PFU Limited

### Infrastructure Customer Service Business Group

---

#### Yokohama Headquarters

YOKOHAMA i-MARK PLACE,  
4-5 Minatomirai 4-chome, Nishi-ku, Yokohama-shi, Kanagawa, Japan

#### Sales Operation Center,

Solution Purchasing Dept., Purchasing Section Service  
【Purchase of products and services】

#### Unified Management Center Div.

#### Service Strategy Office

Service System Development Dept.

#### Quality Management Dept.

【Design of maintenance system, management of in-house maintenance parts, reception of repair requests, progress management, technical support for maintenance engineers, responses to customer QA (appliance/open source products), support for ICT infrastructure construction services, maintenance and management of departmental systems, providing training for maintenance engineers and system engineers, monitoring of service quality, ISO secretariat】

#### Integration Management Div.

#### Infrastructure Managed Services Div. I

#### Service Integration Dept.

Cloud service team, Infrastructure services team

#### Cloud / Infrastructure Services Dept.

#### Network Security Services Dept.

Network infrastructure team , SOC Group

【Application design/development and operation support for IT systems, provision of infrastructure construction and operation services for IT systems, and provision of monitoring and operation services.】

---

Certificate No. :IC06J0152  
Registration Date :22/Jun/2006  
Recertification Date :22/Jun/2024  
Issue Date :29/Feb/2024  
Certificate Expiry :31/Oct/2025

**Japan Audit and Certification Organization  
for Environment and Quality**

2-2-19 Akasaka, Minato-ku, Tokyo, Japan

President  
& CEO

*H. Omodera*



Japan Audit and Certification Organization  
for Environment and Quality

# APPENDIX

2/2

## Yokohama Headquarters

Infrastructure Managed Services Div. II

Managed Services Dept. I

Operational service team, Cloud infrastructure team,  
Network management team, NOC Group

Managed Services Dept. II

Managed Services Dept. III

Managed Services Dept. IV

[Provision of infrastructure construction and operation services for IT systems,  
and provision of monitoring and operation services.]

## Ishikawa Headquarters

98-2, Nu, Unoke, Kahoku-shi, Ishikawa, Japan

Unified Management Center Div.

Service Strategy Office

Quality Management Dept.

[Designing maintenance systems, reception of repair requests,  
progress management, management of in-house maintenance parts,  
and providing training for maintenance engineers and system engineers.]

## Kansai Area

Across Shin-Osaka, 1-6, Miyahara-5chome, Yodogawa-ku, Osaka-shi, Osaka, Japan

Unified Management Center Div.

Field Support Dept., Technical Support Center

Integration Management Div.

Infrastructure Managed Services Div. I

Service Integration Dept.

Cloud service team, Infrastructure services team

Cloud / Infrastructure Services Dept.

Service Strategy Office

Quality Management Dept

[Technical support for maintenance engineers, application design/development  
and operation support for IT systems, provision of infrastructure construction  
and operation services for IT systems, monitoring of service quality,  
ISO secretariat]

Certificate No. :IC06J0152  
Registration Date :22/Jun/2006  
Recertification Date :22/Jun/2024  
Issue Date :29/Feb/2024  
Certificate Expiry :31/Oct/2025

**Japan Audit and Certification Organization  
for Environment and Quality**

2-2-19 Akasaka, Minato-ku, Tokyo, Japan

President  
& CEO